



WHEN SRV CAN'T HELP

Who to call for help

- Noisy neighbours or other neighbour disputes – contact the [Dispute Settlement Centre of Victoria](http://www.disputes.vic.gov.au)
www.disputes.vic.gov.au
- [Victorian Off peak travel vouchers](#) - call Public Transport Victoria on 1800 800 007 or www.ptv.vic.gov.au
- [Seniors Cards](#): Call 1300 797 210 or www.seniorsonline.vic.gov.au
- [Help for carers](#): Call Carer Gateway on 1800 422 737
- [My Aged Care](#): Call My Aged Care contact centre free on 1800 200 422
- [National Dementia Helpline](#): 24 hours a day, 7 days a week 1800 100 500



A COTA Victoria Program

Helpline 1300 368 821

seniorsrights.org.au

10am–5pm, Monday–Friday.

For help with:

Elder Abuse - if you are concerned about someone at home or in a domestic setting, call Seniors Rights Victoria.

If you are concerned about someone who is accessing aged care services, call Elder Rights Advocacy on 1800 700 600.

Other useful contacts:

Centrelink

Log in to MyGov, or call on 132 300.

The Translating and Interpreting Service (TIS National) 131 450

Federation of Community Legal Centres

The Federation is the peak body for Victoria's Community Legal Centres and Aboriginal Legal Services. To find your local Community Legal Centre visit www.fclc.org.au and click "Find a CLC" or call 1300 792 387